

TRENDY
PERGE

HOTEL

GENERAL

INFORMATION



WELCOME TO OUR HOTEL

DEAR GUEST

We are delighted to welcome you to our hotel.

Throughout your stay, our entire team is fully aware of how valuable your holiday is to you and will work diligently to provide the highest standard of service, ensuring you enjoy a pleasant and unforgettable holiday with our sports and leisure activities catering to all age groups, alongside our food and beverage experiences.

We kindly ask you to review this information guide, which has been prepared to make your stay more comfortable and hassle-free. Our team will be delighted to assist you whenever you need support.

We hope you have a pleasant stay.

GENERAL INFORMATION

CHECK-IN AND CHECK-OUT

Check-in begins from 14:00. On the day of departure, we kindly ask you to vacate your room by 12:00 at the latest, so that the rooms can be prepared in time for the next guests. You may safely store your luggage in the luggage room next to reception until your check-out time. Additionally, our reception team will be happy to provide information regarding the shower facilities available on-site for guests departing at a later hour.

Should you wish to use your room after your check-out time, you may extend your stay by contacting reception, subject to room availability and for a fee.

VISITOR POLICY

During your stay, you may host guests visiting you between 09:00 and 23:00, subject to prior notification to the Guest Relations Department and for a fee.

We thank you for your understanding in helping us maintain the security of the premises and the quality of our services.



ROOMS & SECURITY

ROOM CARD USE

The room cards provided to you during your stay serve as your guest identification within the premises and are specifically programmed to your room number to allow you to open your room door.

To ensure the sustainability of security and service quality, we kindly ask you to present your room card when entering and exiting the premises.

As part of our energy efficiency measures, the room air conditioning will not activate unless the balcony door is fully closed. For your comfort, please ensure the balcony door is closed.

Should you lose your room key card, our reception team will be happy to assist you.

ROOM SERVICES

Your room is cleaned daily, and your pillowcases, bed linen, and towels are changed every other day. As part of our sustainability initiatives:

- Leaving your towels on the floor indicates that you would like them to be replaced.
- Leaving your towels on the towel rack indicates that you wish to reuse them.

As part of our Turn Down Service, your room is refreshed each evening and any complimentary amenities that have been used are replenished. If you do not wish to be disturbed, please activate the "Do Not Disturb" button located at the entrance of your room.

We kindly ask that towels and bathrobes provided in your room are not taken outside. For use at the pool and beach, towels can be collected and exchanged daily at our towel stations using the towel cards provided to you upon check-in.

For the security of your personal belongings, we strongly recommend that valuable and personal items are not left unattended outside your room for extended periods.

LAUNDRY SERVICE

For guests wishing to use our laundry service, a laundry bag and price list are available in your wardrobe.

To use the service, simply fill in the relevant list, place the items you wish to have washed and/or ironed in the bag, and leave it on your bed. Our housekeeping



Our team will collect your laundry, take it to the laundry service and return it to your room once the process is complete.

If you prefer, you may also request the service by calling extension **7888**.

Charges for the laundry service will be added to your room bill by reception.

MINIBAR SERVICE

The mini bar in your room is restocked once a day during your stay.

Any additional restocking requested on the same day is not included in the service and is subject to a charge. Please contact reception for further information and requests.

VALUABLES AND SAFE USE

For the security of your personal belongings, the hotel management cannot be held responsible for items brought by guests that are lost within the premises.

To ensure your valuables are safely stored, we recommend making use of our complimentary in-room safe service.

When leaving your room, please ensure that the main door and balcony door are closed and check your in-room safe.

SMOKING AND ALCOHOL POLICY

In accordance with legal regulations, smoking is prohibited in all indoor areas and guest rooms throughout our premises.

Furthermore, in accordance with the legislation of the Republic of Turkey, alcoholic beverages are not served to guests under the age of 18.

We thank you for your cooperation in ensuring the comfort of our guests and compliance with the law.



ELECTRICITY AND WATER USAGE

The electrical supply in our hotel is 220 Volts / 50 Hz. Due to its mineral composition, the tap water in your room is not suitable for drinking. We kindly recommend using the drinking water alternatives provided throughout the hotel. As part of our commitment to sustainability, we kindly ask you to switch off unnecessary lights when leaving your room and use water responsibly. Your support helps us conserve natural resources and protect the environment. For safety reasons, the use of high-power personal electrical appliances (such as irons, electric hot plates, heaters, etc.) is not permitted in guest rooms. Should you require any technical assistance, please contact Reception or our Guest Relations team, who will be pleased to assist you.

PEST CONTROL

To ensure guest comfort, regular pest control treatments are carried out in all rooms and communal areas throughout our premises.

You will be notified at least one day in advance of any treatments to be carried out in your room. The products used comply with World Health Organisation standards and are applied in a manner that poses no risk to human health.

To prevent the formation of pests, we kindly ask that you do not leave food or drink exposed in your rooms.

SERVICES

CAR PARK AND VALET SERVICE

Our open-air car park, available to all guests, operates 24/7 free of charge. Our reception team will be happy to assist you regarding availability and further details.

For the security of your vehicles, we strongly advise against leaving valuables in the car park.

If you wish to use the valet service:

- Please collect a parking ticket from the staff member when handing over your vehicle,
- and you must present the same ticket when collecting your vehicle.



Furthermore, we kindly request that you inform the staff of any existing damage, dents or malfunctioning parts at the time of handing over the vehicle. The facility cannot be held liable for any damage caused by

conditions, incidents arising from third parties, or loss or damage to items left inside the vehicle.

If you have lost or found any items within our premises, please contact reception.

We are happy to assist you with lost property procedures.

WAKE-UP SERVICE

To make use of our wake-up service, please dial “9” from your room telephone to contact reception and make your request.

In accordance with your request, the wake-up service will be provided at the time you specify.

TELEPHONE USE

Your room telephones are connected to the external network, and you may call any number of your choice. The cost of calls will be automatically charged to your room account and settled during check-out.

Basic information regarding telephone usage is provided below. Please contact reception for further details.

Internal Lines:

- Reception / Switchboard / Wake-up Service: “9”
- To call another room: Simply dial the relevant room number (free of charge)

Outgoing Calls:

- Local calls: 0 + telephone number
- Long-distance calls: 0 + area code + phone number
- International calls: 0 + 00 + country code + area code + phone number



INTERNET SERVICE

Free wireless internet (Wi-Fi) is available throughout our premises, in all rooms and communal areas.

Should you require assistance with connection or usage, our reception team will be happy to help.

POSTAL AND MESSAGE SERVICES

Any post or messages addressed to you are held by our reception department on your behalf.

You may hand in any letters or postcards you wish to send to reception, provided the necessary postage has been paid. Items handed in will be forwarded to the relevant addresses the following day.

You can also contact reception to make use of our Business Centre service for any written messages or other communication needs you may have.

HEALTH SERVICES

Health services at our facility are provided 24/7 by a doctor and/or medical support staff. Our doctor's office is open every day of the week for a fee. We kindly ask that you enquire about the procedures to be carried out and the associated charges before receiving treatment.

To request a doctor's service between 00:00 and 09:00, please contact reception by dialling "9" from your room telephone. To contact the doctor's office directly, please use extension **7859**.

SPA CENTRE

At our SPA Centre, located within the premises, fitness, sauna and Turkish bath services are available free of charge between 09.00 and 20.00.

All SPA therapies, such as massages, body scrubs and skincare treatments, are subject to a charge.

Additionally, the traditional Balinese massage, offered in a separate area within our SPA Centre, is performed by specialist Indonesian therapists.

For further information and bookings, please contact the SPA Centre via extension **7999**.



PAYMENT METHODS

We accept VISA and MASTERCARD credit cards at our facility. We do not accept personal cheques.

Important Note

The services offered at our facility and their operating hours may vary depending on the season. In particular, differences in opening hours and the scope of services may occur during seasonal transitions.

Services provided in outdoor areas may be temporarily restricted or suspended depending on current or expected weather conditions.

GUEST RELATIONS

Our Guest Relations Department is happy to assist you with any questions, requests or suggestions regarding our facility between 09:00 and 24:00.

For special requests and enquiries, you may call extension **9** from your room telephone or contact reception.

Our team is always on hand to ensure you have the best possible experience during your stay.

GUEST SATISFACTION SURVEY

Following your stay, we kindly ask you to share your feedback with us by completing the digital survey form that will be sent to your email address.

Your feedback is vital to helping us continuously improve the quality of our service



ENTERTAINMENT & ACTIVITIES

POOL AND BEACH USE

Our resort features **8 outdoor pools** and **1 indoor pool**, with separate **Aquapark areas** for adults and children.

We kindly ask that you adhere to the written rules in the pool, aquapark and beach areas, and that you ensure your children **are kept under constant supervision**.

The use of sun loungers and parasols is free of charge in all pool and beach areas. For beach towel use, you may exchange your towel cards—issued at reception upon arrival—for fresh towels daily at our towel stations. Towel cards must be returned in full to reception upon departure.

As lost towel cards are treated as lost towels, a charge of 10 EUR will be applied for each card.

To ensure guest comfort, sun lounger and parasol reservations are not permitted before 07:00. Should towels left for reservation purposes go missing, the same charge will apply. The hotel accepts no liability for the loss of personal belongings left to reserve a sun lounger or parasol.

The use of room towels in the beach and pool areas is not permitted, and we kindly ask that room textiles are not taken outside the room.

In accordance with hygiene and health standards, our pools are closed for cleaning and disinfection between 20:00 and 07:00 daily. As the effects of chemicals in the water may change after sunset, we would like to strongly remind you that using the pool outside these hours is not advisable for health reasons.

AQUAPARK

The Aquapark with slides, located within our facility, is open from 10.00 – 17.00 between April and October. (Opening hours may vary depending on seasonal conditions.)

The slides are temporarily closed between 12.30 pm and 2.00 pm.

For the safety of our guests, it is essential that all instructions and warnings within the Aquapark area and during the use of the slides are strictly adhered to. We strongly request that children are kept under constant supervision at all times.



Any liability arising from accidents resulting from failure to comply with the rules or negligence rests with the guest concerned.

SPORTS AND ENTERTAINMENT ACTIVITIES

Daily Activities & Entertainment

At our resort, sports and entertainment activities are organised throughout the day by our professional entertainment team. In the evenings, you can enjoy special shows, cabarets, Turkish nights and various stage performances at the Show Centre.

You can follow the daily activity programmes via the information boards located throughout the resort.

Daytime Activities

10.00 – 12.30 / 14.30 – 17.30

You can add some energy to your day with the various activities organised by our entertainment team.

Show Centre

21.15 – 22.30

Special stage shows, bingo, cabaret and various performances are on offer.

Post-Show Activities

10.15 pm – 12.00 am

Night football, karaoke and themed entertainment programmes are organised.

Parties & Events

21:00 – 00:00

You can enjoy fun moments with specially themed parties and events.

Please note:

Activity times may vary during the start and end of the season. Table tennis and tennis court equipment, as well as quartz sand courts, are free of charge. However, court lighting and lessons in tennis, swimming and football, delivered by qualified instructors, are subject to a fee.



ALCEDO CHILDREN'S CLUB

Our Alcedo Children's Club provides a dedicated service for young guests aged 4–12, led by our expert and trained entertainment team, between 10.00 – 12.30 & 14.30 – 17.30.

As part of the activities organised throughout the day, we offer special stage shows, mini-disco events and fun programmes for our young guests, and certificates are awarded to participating children for the activities they undertake during the day.

In addition, for our younger guests, we offer a youth club service specifically designed for the 13–17 age group during June, July, August and September.

Alcedo Baby Concept (0–3 Years)

Services are provided for our baby guests in a specially designed area featuring a sleeping room, a baby food preparation area, an activity room and baby care equipment.

Baby food and nappies can be purchased from the on-site shop.

We hope you will enjoy the services we provide for the safety and comfort of our little guests.

Alcedo Children's Concept (4–12 Years)

Accompanied by our professional entertainment team, a variety of games and activities designed to support children's fun and development are organised throughout the day.

The programme includes:

- Themed events
- Activities to develop fine motor skills
- Drawing and painting activities
- Fun-focused group games

are included, with the aim of ensuring our young guests have an enjoyable and productive time.



Alcedo Youth Concept (Ages 13–17)

The Youth Club activities, specially designed for our younger guests, are delivered through programmes that combine fun and activity, led by our professional entertainment team. The programme aims to ensure our younger guests enjoy an active and enjoyable day through sports, games and social activities.

GAME ROOM

In our games room located in the main building, bowling, billiards and various computer games are available for a fee.

FOOD & DRINK

USE OF RESTAURANTS AND BARS

The opening and operating hours of the restaurants and bars are displayed on noticeboards at the entrances to the relevant areas.

Table service is available in all our restaurants and bars, with the exception of the Beach Bar and Food Corner.

In accordance with our food safety and hygiene standards, food and drinks may not be taken from restaurants and bars to guest rooms.

Entry to restaurant areas in swimwear, sportswear, etc. is not permitted. We kindly ask our guests to dress appropriately.

In accordance with legal regulations, alcoholic beverages are not served to guests under the age of 18.

RESTAURANT OPENING HOURS

Breakfast: 07.00 – 10.30 (*Buffet*)

Lunch: 12.30 – 14.30 (*Buffet*)

Dinner: 19:00 – 21:30 (*Buffet*)

Late-night service: 22:00 – 07:00 (*Buffet*)



Please note:

- In our main restaurant, you can enjoy a more relaxed dining experience after 8.30 pm.

À LA CARTE RESTAURANTS

Our resort features three à la carte restaurants, which operate from 1 April to 31 October and require both a reservation and a charge. As our restaurants serve carefully prepared menus, you must make a reservation. Please contact the Guest Relations Department to make a reservation.

Flamma Steak House (*Reservation Required – Chargeable*)

Opening Hours: 19:00 – 22:00

For dinner, a selection of premium red meats, marinated using various techniques and dry-aged, is served.

Sapori Ristorante (*Reservation Required – Charged*)

Opening Hours: 19:00 – 22:00

For dinner, the restaurant serves the finest flavours of Italian cuisine.

Sol Azteca (*Reservation Required – Chargeable*)

Opening Hours: 19:00 – 22:00

For dinner, it serves special dishes and presentations unique to Mexican cuisine.

For reservations and further information, please contact our Guest Relations Department by dialling extension **7888**.



SNACK SERVICES

Throughout the day, you can enjoy light and tasty snacks at the following venues:

Tessera Bistro: 10.30 – 12.00 / 14.30 – 18.30

Maravilla Snack Restaurant: 12.30 – 16.00

Food Corner: 12.30 – 16.00

Mirage Beach Bar: 12.30 – 16.00

Information:

At our gözleme stations in the Food Corner area, you can sample a variety of gözleme, pide and börek prepared throughout the day.

ROOM SERVICE

You can take advantage of our paid room service, available 24/7, by placing an order via the QR menu system in your room.

BARS

You can enjoy a selection of alcoholic and non-alcoholic drinks throughout the day at our bars, which operate with different concepts and opening hours.

Juicerna Lobby Bar – 24 Hours

Located in the main building, it serves alcoholic and non-alcoholic, hot and cold drinks throughout the day.

(Speciality drinks are available for a charge via the menu.)

Prime Pub – 17:00 – 00:00

Our bar, open from the evening onwards, offers a variety of drink options.

(Speciality drinks are available for a charge via the menu.)



Aveline Coffee Lounge – 10.00 – 23.00

Ice cream and cake varieties are available from 10.00 – 18.00, non-alcoholic drinks, speciality coffee and tea varieties are available from 10.00 – 23.00.

Oasis Pool Bar – 10.00 – 00.00

Our poolside bar offers drinks service throughout the day. (Speciality drinks are available for a charge from the menu.)

Disco Bar – 23.30 – 02.00

Our bar is at your service for a fun time accompanied by the latest music.

Cabana – 10.00 – 18.00

Alcoholic and non-alcoholic drinks and snacks are served with butler service. For reservations and further information, please contact the Guest Relations Department by dialling extension **7888**.

WINTER SEASON ARRANGEMENTS

RESTAURANT OPENING HOURS

Throughout the winter season, the outdoor service areas at our facility close at the end of the summer season, whilst our food and beverage services continue indoors.

Please find below our restaurant and bar service schedule for the winter period:

Main Restaurant

Breakfast: 07.00 – 10.30 (*Buffet*)

Lunch: 12.30 – 14.30 (*Buffet*)

Dinner: 18.30 – 21.00 (*Buffet*)

Late-night meal: 22.00 – 02.00 (*Buffet*)

Late-night breakfast: 02.00 – 07.00 (*Buffet*)

Snacks & Daytime Service

Tessera Bistro: 14.30 – 18.30 (*À la carte service*)



Bar & Lounge

Alcoholic and non-alcoholic, hot and cold drinks are served throughout the day at our venue.

Live music performances are held on certain days. *(Speciality drinks are available at an additional charge from the menu.)*

Aveline Coffee Lounge

10.30 – 00.00

- 10.30 – 18.30: Ice cream and cake varieties
- 10.30 – 00.00: Non-alcoholic drinks, speciality coffee and tea varieties

Disco Bar

11.30 pm – 2.00 am

Enjoy a fun time with the latest music.

À la carte restaurants *(Reservation required – Charge applies)*

Flamma Steak House – 19.00 – 22.00

We serve a selection of premium red meats, carefully marinated and dry-aged.

Sapori Ristorante – 19:00 – 22:00

Serving the finest flavours of Italian cuisine.

For reservations and further information regarding à la carte restaurants, please contact our Guest Relations Department via extension **7888**.

BEACHES AND POOLS

Throughout the winter season, you can make free use of our heated indoor and outdoor pools on site.



SPORTS AND ENTERTAINMENT ACTIVITIES

Throughout the day, our entertainment team organises sports and leisure activities at our resort. In the evenings, special shows, cabarets and various entertainment programmes are presented.

You can check the daily activity schedule on the information boards located throughout the resort.

GAMES ROOM

In our games room located in the main building, bowling, billiards and various computer games are available for a fee.

INTERNET SERVICE

Free wireless internet (Wi-Fi) is available throughout the premises, in all rooms and communal areas.

HEALTH SERVICES

Medical services at our facility are provided 24/7 by doctors and/or healthcare assistants. Our doctor's office is open every day of the week for a fee. We kindly ask that you enquire about the procedures to be carried out and the associated charges before receiving treatment.

00.0 – To request a doctor's service between 09.00 and 17.00, please contact reception by dialling "9" from your room telephone. To contact the doctor's office directly, please use extension **7859**.



IMPORTANT RULES

FIRE AND EMERGENCY PROCEDURES

For your safety, we strongly advise you to review the following information at the start of your stay:

Once you have settled into your room;

- Please examine **the emergency exit plan** in your room.
- Mentally note **the location of** the nearest **emergency exit** (stairs, etc.).
- Note **the number of doors** between your room and the emergency exit (this will help you find your way in the dark).
- Familiarise yourself with the location **of the fire alarm and fire-fighting equipment**.

If you notice a fire or smoke;

- Notify reception by dialling **“9”** from a safe location.
- Do not leave your room if the corridor is filled with smoke. If you need to leave your room, **take your room key with you**.
- If the fire is small and can be brought under control, you may use **the fire extinguisher**.
- If it is not possible to extinguish the fire, **close the door to the burning area** to prevent it from spreading.

When you hear the alarm:

- If there is no smoke in the corridor, leave your room.
- Take your room key with you and **head for the nearest emergency exit**.
- **Do not use the lifts under any circumstances**.

If you are unable to leave your room;

- Please call **“9” or “7888”** to inform reception that you are in your room.
- **Seal** the gap under the door and the ventilation openings **with a wet towel**.
- **Move** flammable items **away from the windows**.
- If the room begins to fill with smoke, **open the window for fresh air**.
- **Do not jump out of the window**. Wait for instructions from the rescue teams.
- It is safer to move around in a smoky environment **by crouching or staying close to the ground**.

Your safety is our top priority. Thank you for your cooperation in following these guidelines.



SUSTAINABILITY AND THE ENVIRONMENT

Our Approach to the Environment

Guided by our respect for nature and a sense of responsibility, we are implementing the following measures to ensure a sustainable future:

- We adopt an environmentally conscious approach and contribute to the conservation of various plant and animal species.
- We support the conservation of loggerhead and green sea turtles within their habitats and raise awareness of this issue among our guests and staff.
- To protect water resources, we develop water-saving measures in public areas and guest rooms.
- We sort waste, support recycling processes and dispose of potentially harmful materials using appropriate methods.
- We collect vegetable waste oil separately to prevent soil and water pollution and ensure it is disposed of through authorised organisations.
- As part of our energy efficiency efforts, we use LED lighting systems and energy-efficient equipment.
- We aim to reduce our energy consumption by utilising renewable energy sources.
- At the Mini Club, we organise activities designed to enhance our young guests' awareness of nature and the environment.

We thank you for your sensitivity and contributions towards a sustainable world.

Your Contribution

Your support for our environmental protection efforts is of great importance for a sustainable future. We thank you for your consideration regarding the following practices during your stay:

- To ensure waste is sorted correctly, please dispose of your rubbish in the bins provided.
- To help conserve water resources, please take care not to use water unnecessarily.
- Please note that for energy efficiency reasons, the air conditioning system will automatically switch off when the balcony door is open.

We thank you for your support and awareness in helping to create a more liveable world.



Our Sustainability Policy

At Trendy Hotels, in line with our approach to sustainable tourism, we conduct all our activities with a people-, environment- and future-focused approach.

Our Legal Obligations

In all our service and operational processes, we undertake to fully comply with **all applicable national and international legislation**, including all activities that may affect human health, occupational safety and the environment, and to continuously monitor the validity of these regulations.

The Safety, Rights and Development of Our Employees

We protect our employees' rights within the framework of legal regulations and provide a safe and healthy working environment.

By closely monitoring technological developments, we evaluate our employees' views, suggestions and feedback and integrate them into our processes.

Through our training department, we conduct regular training needs analyses to develop and implement plans that support our employees' career development.

For all our employees and stakeholders, equality and respect—without any discrimination on grounds of language, religion, race or gender—are our core principles.

Guest Safety and Satisfaction

To maintain and sustain guest satisfaction at the highest level, we carefully assess all requests and feedback, and enhance our service quality through a continuous improvement approach.

Ensuring the safety of our guests is one of our top priorities. In line with this, we regularly review and continuously improve the systems we have established.



Children's Rights

Ensuring that children are in a safe, free and happy environment is one of our fundamental responsibilities. We support their protection against any adverse circumstances and embrace all projects and initiatives in this area.

Respect for the Environment, Nature and Cultural Values

To prevent environmental pollution and protect natural resources, we operate under a Zero Waste approach, reducing waste volumes and supporting recycling processes.

In our investment and operational processes, we develop projects that are in harmony with the natural landscape and cultural heritage of the region we operate in, and that support sustainability.

We prioritise energy- and water-efficient, environmentally friendly products; we regularly educate our guests and staff on environmental awareness.

By embedding sustainability into our corporate culture, we aim to leave a more liveable world for future generations.

Energy Efficiency

Ensuring the most efficient use of energy resources and achieving energy savings are among our top priorities.

In line with this, we continuously improve our energy performance by investing in renewable and efficient technologies such as solar energy systems (SES) and trigeneration.

To ensure energy efficiency not only in resource usage but also in operational processes, we aim to raise awareness of energy and water conservation by providing regular training to our staff.



Local Stakeholders

In our procurement processes, our priority is to collaborate with local producers and suppliers in the regions where we operate.

In line with this approach, by sourcing a significant portion of the products and services in our supply chain from local sources, we both contribute to the regional economy and support our sustainability goals.

Our Quality, Food and Environmental Policy

At Trendy Hotels;

- **We aim to maintain the highest level of guest satisfaction** by providing an environment where our guests feel at home,
- **To create a harmonious working environment** among our staff based on trust, discipline, teamwork and strong communication,
- To continuously improve our service standards and **embrace a sustainable approach to quality,**
- **To ensure the highest level of food safety** throughout all processes, from procurement to service,
- To closely monitor technological advancements and legal regulations,
- To remain open to innovation and **support education-focused development,**
- To minimise our environmental impact by separating waste at source, supporting recycling and protecting natural resources,
- **To promote environmentally friendly practices by using** energy, water and other resources **efficiently**

we commit to.

Our Vision

To be a leading brand in the tourism sector that makes a difference for both local and international guests, delivering exceptional service and being the preferred choice.

Our Mission

To provide services in accordance with international quality standards, whilst protecting our country's natural and cultural values, continuously enhancing environmental awareness, and ensuring the sustainable satisfaction of both guests and staff.

Our Values

- **Hospitality:** Ensuring our guests feel at home
- **Fairness:** Treating all our stakeholders equally and fairly
- **Integrity:** To provide transparent, accurate and reliable service
- **Reliability:** Building strong bonds to create a sustainable environment of trust
- **Safety:** Prioritising the safety of guests and staff
- **Environmental Awareness:** Adopting an approach that is in harmony with nature and responsible
- **Respect:** To show respect for all living beings and values

In line with our understanding of sustainability, we base all our activities on quality, trust and environmental awareness.

ENVIRONMENT & CULTURAL HERITAGE

XANTOS ANCIENT CITY



The Ancient City of Xanthos is situated on the Fethiye–Kaş road, near Kınık (Kaş), and is a significant Lycian settlement located on the banks of the Eşen River.

The ancient city consists of two main sections: the Lycian Acropolis, one of which is surrounded by walls, and the Roman Acropolis, which covers a wider area. Xanthos, which has been one of the important administrative centres of the Lycian Federation throughout history, has

played a significant role in the region's political and cultural life.

Among the most striking structures in the city are the ancient theatre, rock-cut tombs and monumental funerary structures from the Lycian period. In particular, the Harpy Monument, adorned with mythological figures, is one of the city's most famous landmarks.

Xanthos, with its unique architectural structure and archaeological significance, is listed on the UNESCO World Heritage List and is recognised as one of the most important representatives of the Lycian civilisation.

For guests with an interest in history, we recommend a visit to this unique ancient city, located close to our hotel.

ASPENDOS ANCIENT THEATRE & AQUEDUCT



The Aspendos Ancient Theatre, situated near the Köprüçay River in the Serik district of Antalya, is one of the best-preserved structures from the ancient period.

Founded by the Achaeans in the 10th century BC, Aspendos flourished particularly during the Roman period. The theatre,

which still stands today, was built by the Romans in the 2nd century AD and is notable for having largely retained its architectural integrity.

With a capacity of approximately 15,000 people, the theatre is regarded as one of the most successful examples of ancient architecture due to its stage building, seating arrangement and acoustics. It continues to host various concerts and events to this day.

Another significant structure in Aspendos is the aqueducts built to supply water to the ancient city. Constructed using highly advanced engineering techniques, this system ensured that water was delivered to the city from a distance of several kilometres.



Standing out for its historical and architectural value, Aspendos is one of the region's most significant cultural heritage sites and features among the special destinations we recommend our guests visit.

SIDE ANCIENT CITY



The Ancient City of Side is a significant ancient settlement located in the Manavgat district of Antalya, with a history dating back to the 7th century BC. The name 'Side' means 'pomegranate' in the Anatolian languages.

Having been influenced by the Lydian, Persian, Hellenistic and Roman

civilisations throughout history, Side became a major centre of trade and culture, particularly during the Roman period. The city opened its gates during Alexander the Great's campaigns in Anatolia and subsequently became one of the region's key settlements.

Among the most striking structures of the Ancient City of Side are the Temple of Apollo, situated on the seashore, the large ancient theatre, the agora and the colonnaded streets. The city also took its place on the historical stage as one of the Eastern Mediterranean's major trading ports.

Having experienced its golden age during the Roman Empire, Side continued to thrive under the influence of various civilisations in later periods, leaving behind a rich cultural heritage that has survived to the present day.

With its historic atmosphere, architectural structures and location nestled by the sea, the Ancient City of Side is a unique destination well worth exploring for our guests.

KARAIN CAVE



arain Cave is situated approximately 30 km north-west of Antalya city centre, within the boundaries of Yağca Village, and is one of Turkey's most significant natural and archaeological sites.

Scientific excavations carried out since 1946 have revealed that the cave was used as a settlement dating back approximately 500,000 years. With this feature, Karain Cave is recognised not only as one of Turkey's

but is also recognised as one of the most significant Palaeolithic settlements in the Near East.

Excavations in the cave have yielded findings spanning a broad timeframe from the Palaeolithic Age to the Roman Period. It is known that, in ancient times, part of the cave was used as a sacred site (a place of offerings) and that its walls feature inscriptions and niches.

Notable for its natural formations, the cave offers visitors a unique experience with its stalactites, stalagmites and impressive rock formations.

Combining historical and natural riches, Karain Cave is one of the region's most significant destinations well worth exploring.

YIVLI MINARET



Yivli Minare Mosque is a historic building situated in the Kaleiçi district of Antalya city centre and is regarded as one of the city's most important landmarks.

Dating back to the Anatolian Seljuk period, the mosque was built in the 13th century during the reign of Sultan I. Alaeddin Keykubad. It takes its name

from its fluted (grooved) minaret, situated on its cylindrical body, which gives the structure its characteristic appearance.

Standing approximately 38 metres tall, the minaret is one of Antalya's most striking structures and offers an aesthetic example of cut stone and brickwork. The minaret can be accessed via a staircase located inside.

The Yivli Minaret Mosque is not merely a place of worship but is situated within a complex that houses numerous artefacts from the Seljuk period. This area also features madrasas, tombs and other historical structures.

For our guests wishing to explore Antalya's historical fabric up close, the Yivli Minaret Mosque is one of the key cultural heritage sites not to be missed.

DÜDEN WATERFALL



(Karpuzkaldıran Waterfall).

Düden Waterfall is one of Antalya's most striking natural wonders, offering visitors a unique panorama with its abundant water sources and lush green surroundings.

The Düden River, which originates in the Kepez region, splits into two branches, forming two separate waterfalls known as Upper Düden (İskender Waterfall) and Lower Düden

While the Lower Düden Waterfall attracts attention by plunging directly into the Mediterranean from a height of approximately 40 metres, the Upper Düden Waterfall stands out for its walking trails nestled within nature and its cool atmosphere.

The area surrounding the waterfall carries a legacy spanning from the past to the present, thanks to its historical remains and natural landscape, and today offers visitors an enjoyable experience through its well-maintained picnic and walking areas.

For guests wishing to spend time immersed in nature, Düden Waterfall is one of the must-see destinations.